

Provider Onboarding Video Transcript

When it comes to joining the UnitedHealthcare Network, everyone wants a straight-forward process that allows you to start seeing patients as soon as possible.

Our process is aimed to do exactly that. We are committed to making this process as simple as possible and we are here to help you every step of the way. Let us show you how the process works.

First, you'll need to gather the required documents and submit a request for participation in the UnitedHealthcare network at UHCprovider.com.

We provide health and related benefits to individuals in all 50 states, plus DC, and we're making a difference in the lives of 50 million members. By becoming a network provider with us, we can both help make a difference in the communities we serve today and into the future.

There are a few things you'll need to gather and submit for the credentialing process, such as your Medical license, a W-9, and a list of UnitedHealthcare participating hospitals where you have admitting privileges, or there is a participating care provider who can admit patients on your behalf.

This may look different if you are part of a medical group that has responsibility for credentialing activities. We'll verify your experience and expertise. This helps ensure quality standards for members.

Once you've started the credentialing process, we'll send you a participation agreement to review and sign. If you're joining a medical group that already participates with UnitedHealthcare on a group agreement, you won't need to sign anything, you'll be added to the group contract. Keep in mind, you'll need to complete credentialing and have a participation agreement countersigned by UnitedHealthcare along with a valid effective date before you can begin seeing UnitedHealthcare plan members and receive payment for eligible services that are provided to them.

Once you're contracted, we want to make sure you get connected. You can now setup your online security access, paperless options and sign up for training. You'll have 24/7 access to self-service tools that will allow you to do business with us electronically when it's convenient for you.

And that's it. You will be able to view your participation status when checking eligibility and you can also view your demographic information in our provider directory where UnitedHealthcare plan members will be able to locate your contact information.

We're here to help. If you have any questions during the process, our Provider Services team is available to guide you. We look forward to working with you. And thank you for all that you do to help improve the health of our communities.

